



National Quality Monitoring Contract (NQMC)

Pre-Proposal Conference

MDA906-03-R-0004

Thursday, May 8th, 2003



Pre-Proposal Conference



Purpose:

- **Brief Prospective Offerors Regarding NQMC Solicitation**
- **Clarify Issues**
- **Provide Details Regarding**
 - **Submission of Proposals**
- **Provide Opportunity for Q&A**



Panel



- **Reta Michak – NQMC Project Officer**
- **Dorothy Williams - Chief, MHS Information Assurance Program**
- **Paul Bley – Office Of General Counsel**
- **Thomas C. Fuller – Contract Officer**
- **Gerald Wesley – Office Of General Counsel**



Government Representatives



- **Nancy Adams – T-Nex Source Selection Authority**
- **Brian Rubin – T-Nex Program Manager**
- **Lt Col Ray Green – MHS Information Assurance Program**
- **Mike Jonasson – Office Of General Counsel**
- **Cindy Dahlstrom – Contract Specialist**



Administrative Comments



- **Sign-In Sheet**
- **Notice:**
 - **Statements Made At This Pre-Proposal Conference Shall Not Qualify Or Change The Terms Of The Solicitation.**
 - **The Solicitation Shall Remain As Written Unless Formally Modified By Amendment.**
- **Transcription Rules**
- **Schedule**



Administrative Comments



- **Use Of Cell Phones & Pagers (Silent Mode)**
- **Location Of Restrooms**
- **Restaurant**
- **Pay Phones**



Administrative Comments



- **Website**
www.tricare.mil/contracting/healthcare/solicitations/NQMC
 - Register For Notices
 - Solicitation Mailing List (Potential Offerors)
 - Submit Questions To The Contracting Officer
 - Review Questions And Answers
 - TRICARE Manuals (Operations, Policy, Reimbursement, Systems)
 - Pre-Proposal Conference
 - Related Information
- **Procurement Integrity Policy**



Administrative Comments



Points-Of-Contact:

- **Thomas C. Fuller, Contracting Officer**
Thomas.fuller@tma.osd.mil
- **Cindy Dahlstrom, Contracting Specialist**
Cynthia.dahlstrom@tma.osd.mil

www.tricare.mil/contracting/healthcare/solicitations/NQMC



Agenda



- **Administrative Remarks** - Mr. Thomas Fuller
- **Welcome** - Mr. Brian Rubin
- **Overview of Technical Req.** - Ms. Reta Michak
- **DITSCAP** - Ms. Dorothy Williams
- **DoD Physical Security** - Ms. Dorothy Williams
- **Personal Security/Background Checks/HIPAA Privacy** - Mr. Paul Bley
- **Proposal Preparation** - Mr. Thomas Fuller
- **Q&A Wrap-Up** - ALL

ADJOURN



Mr. Brian Rubin

T-Nex Program Manager



T-Nex Contracts



- **TRICARE Mail Order Pharmacy**
- **TRICARE Retiree Dental Contract**
- **Regional Managed Care Support**
- **TRICARE Dual Eligible Fiscal Intermediary Contract**
- **Retail Pharmacy**
- **Marketing & Education Materials**
- **National Quality Monitoring Contract**
- **Local Support Task Order Contract(s)**



Questions?



NQMC Requirements



Ms. Reta Michak
NQMC Project Officer



Chronology

- **Industry Forum – December 11, 2002**
 - Draft Requirements List
 - Responded to 63 Questions
 - Projected RFP Release – Spring 2003
- **RFP Solicitation Released April 15, 2003**
 - Received More Than 120 Questions
 - Amendment #1
 - Deletes Security/Privacy As An Evaluation Factor
 - Clarifies Section L
- **Today – Pre-Proposal Conference – May 8th**



Revised Schedule

- **Transition Period From Two Months to Six Months**
- **NQMC – Services Begin Six Months Following Award (1st Quarter Calendar 2004)**



RFP Requirements



- **TMA Selected Cases**
- **Focused Studies**
- **Medical Necessity Appeals***
- **External Review Malpractice Cases***
- **Mental Health Facility Certification and Survey**
- **Review Recommendations On Evolving Practices, Devices, Medicine, Treatment and Procedures**
- **Internal/External Reviews For TMA***

*** No Screening With InterQual Or ASAM – Requires Physician Or Other Specialty Matched Review**



Highlights/Changes

- **General**
 - **Contract Type – IDIQ To Requirements**
 - **Credential Verifications Changed To Three Years (C-6.2.2.)**
 - **DITSCAP, Physical, Personnel Security (C-6.3.4., C-6.3.7., And H-9.-Special Provisions)**
 - **Includes Limited Review Of TDEFIC And TRRx**
 - **Added Reference: 10 USC Section 1102, Protection For Quality Assurance Documents**
 - **Added Reference: 32 CFR 199.15, TRICARE Peer Review Process**



Highlights/Changes

- **General**
 - **Section F-7 (Reports)**
 - **Section F-5 (Liquidated Damages)**
 - 10% per day up to 50%
 - Applies to: (1. External Review Of Malpractice Cases
(2. Medical Necessity Appeal Determinations
(3. Internal/External Case Reviews



Highlights/Changes

- **TMA Selected Cases**
 - **Specific Criteria – InterQual and ASAM (C-6.4.1.)**
 - **Deleted Language In Reference To Validating Decisions (C-6.4.1.)**
 - **SNF/RUG – Deleted Requirement To Confirm Three-Day or 30-Day Qualifying Stays (C-6.4.8.)**
 - **Changed Timeframe For Cases Requiring Physician Review To 45 Days (C-6.4.9.)**
 - **Report Rather Than Identify Potential Fraud (C-6.4.4)**
 - **Changed Timeframe For Final Determination To 90 Days Of The Date Of The Monthly Report That Initially Identified The Issue (F-7.2.1.)**



Highlights/Changes

- **Medical Necessity Appeals**
 - Includes TDEFIC and TRRx
 - Revised Standards
 - Added Separate CLIN X006

• Pre-Admission/Pre-Procedure Concurrent Appeals:	90% Within Three Working Days 100% Within 15 Days
• Non-Expedited:	85% Within 30 Days 100% Within 60 Days



Highlights/Changes

- **Internal/External Reviews (Section J – Attachment J-6)**
 - Draft Requirements List 1 Case=Multiple Reviewers
 - RFP 1 Case=1 Reviewer
 - Revised Timeframes (Deleted 30-Day Extended Cases)
 - Urgent – 10 Days
 - Routine – 21 Days
- **Focused Studies (C-6.5. & F-7.6.)**
 - Provided Examples (Section J, Attachment J-5)
 - Hourly Rate – TMA Will Negotiate Number Of Hours And Due Date Per Study



Contract Transition Revised (C-6.11.)



- **Written Transition Plan – Ten Days Following Notice Of Award**
- **Attend Post Award Meeting**
- **Obtain Criteria**
- **Progress Reports**
- **Physical Security Audit (C-6.3.6.)**
- **DITSCAP Documentation – 30 Days Following Notice Of Award (C-6.3.5.)**



Reports

Report/Frequency	B	C	F	Due Date
Monthly Section 1: Report on TMA Selected Cases Section 2: Workload Report On Timeliness	X009AA	C.6.4.11.	F-7.2.	10th Of Each Month
Monthly Facility List	X009AB	C-6.9.	F-7.8.	10th Of Each Month



Reports



Report/Frequency	B	C	F	Due Date
Quarterly MCSC & DP Performance	X009AC	C.6.4.12.	F-7.3.1.	30 Days Following Contract Quarter
Quarterly IQMP	X009AD	C-6.2.3.	F-7.3.2.	30 Days Following Contract Quarter
Semi-Annual – Patterns, Trends, Variations	X009AE	C-6.4.14	F-7.4.	90 Days Following Six Month Reporting Period
Annual CQMP (TOM, Chapter 7 Section 4)	X009AF	C.6.4.13.	F-7.5.	90 Days Following Receipt Of MCSC and DP CQMP Annual Report



Questions?



Ms. Dorothy Williams

Chief, MHS Information Assurance Program